

# Foreword

by the Leader of Council and Chief Executive

Welcome to our new Corporate Plan for Test Valley Borough Council. The Plan sets out our revised strategic priorities and the key outcomes we will focus on achieving over the next four years.

The Council's Corporate Plan 2003-7 'Making a Difference', emphasised our determination to focus all of our activities on making a positive difference to the lives of people in Test Valley. Over the past four years we have achieved a great deal for the Borough, including:

- **Opening of The Lights entertainment venue**, work commenced on Andover's cinema, and major refurbishment of Romsey Rapids.
- **Investment in affordable housing**, including an innovative development of eco-homes.
- **Introduction of Alternate Bin Collection (ABC)** across the Borough.
- **Development** of our Neighbourhood Warden scheme.
- **Significant developments** in the electronic delivery of services.
- **Enhancements to Romsey and Andover town centres**, and development of a Vision for Andover.



**Roger Tetstall**  
Chief Executive

Our new Corporate Plan sees us taking on a broadened set of SCHEME priorities, reflecting the wide-ranging role that the Borough Council plays in improving quality of life for all in Test Valley. We recognise that we have some key challenges to address over the coming years, not least the development of a significant number of new houses in Andover and southern Test Valley. This will have huge implications for the provision of services and facilities, and offers real opportunities to plan for a vibrant future for our Borough.

We are proud of what we have achieved over the past four years, which is reflected in the annual assessments of the Council undertaken by the Audit Commission. We have set firm foundations upon which to build for the

future. The Council's vision to be an 'organisation of excellence' continues to drive us forward with an even stronger commitment to continuous improvement and making the best use of our resources.

**The emphasis now is on 'Maximising Impact'**. We need to make the most of all of our resources, transform the organisation with new ways of working, and work together as one team to focus on the Council's primary role - improving quality of life for all in Test Valley.



**Councillor Ian Carr**  
Leader of the Council