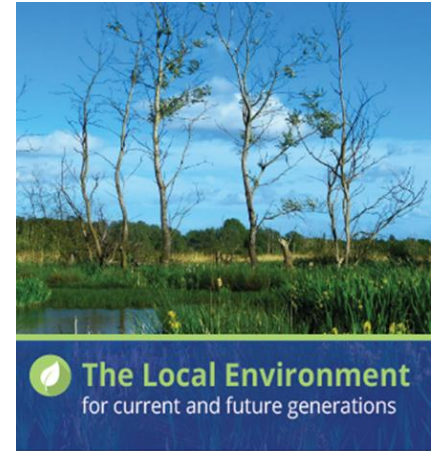
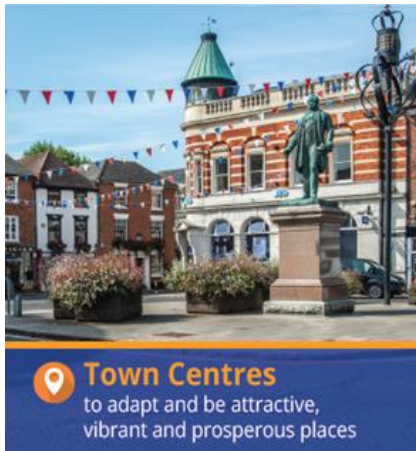


Test Valley Borough Council's Corporate Plan 2019-2023

Growing Our Potential...



Annual Review of the Corporate Action Plan Year Two

Corporate Action Plan review



- The Corporate Action Plan (CAP) is the delivery document for the **Corporate Plan 2019-23: Growing Our Potential**.
- It sets direction and **provides a focus for activities and services**. As a result it **informs decision making and allocation of resources** across the Council.
- Each year a review is undertaken by Cabinet to update the CAP to ensure it **continues to highlight the significant projects that the Council is taking forward in pursuit of its four corporate aims**; growing the potential of town centres, communities, people and the local environment.
- This includes consideration of any **new projects**, any **completed projects** to be removed and updating the onward programmes of those **projects that will be retained on the action plan**.



Town Centres



- A new era for Andover as the Council **adopted a masterplan for Andover Town Centre**. Commissioned in 2019, master planners Hemmingway Design and NEW Masterplanning have consulted with more than 4,000 residents, businesses and other stakeholders to form an innovative new vision for the town. The Council continues to work with Andover Vision and key partners to deliver the masterplan.
- **Adoption of the masterplan for the South of Romsey Town Centre**, the Masterplan will help transform the area around Crosfield Hall and the Broadwater Road car park over the next five to ten years. At the heart of this vision was the recommendations of the citizens' assembly and several rounds of public consultation and feedback.



Town Centres



- With the adoption of both Masterplans, the Council has moved to the implementation and delivery of the regeneration proposals in both towns. Central to this has been the **appointment of a Regeneration Manager** within the Planning Policy and Economic Development Service to lead this delivery.
- Delivery of the **£1.6m Town Mills Riverside park**, providing a peaceful setting for those wishing to enjoy the space to play, picnic and relax. This first major piece of regeneration work for Andover town is now complete. Going forwards, the ongoing work for this project focuses on increasing the footfall to the area and the commissioning of public art for the park.



Communities



- Maintained regular contact with and **supported over 50 local volunteer groups** across the borough (encompassing at least **1,966 volunteers** between them). Working to understand their needs and create partnership working opportunities with the Council and other partners to ensure communities continue to prosper throughout the pandemic.
- Awarded over **£27,000 in Covid emergency grants** to local volunteer groups, helping these groups in various ways, from covering fuel costs to the provision of PPE for volunteers.
- Worked closely with third sector partner Unity to provide training and staff the Covid-19 helpline which has received **3275** incoming calls with **2120 requests for help** being completed, ensuring people across the borough can access food, medicine, practical support and moral support.



Communities



- A review of the Member & Community Group (MCDG) workplan has taken place with Members, with the aim of strengthening the Council's approach to **enable communities** to be able to do more for themselves.
- Administered DEFRA funding of **£89,000** to local groups to support those most at risk of food poverty and directed **£31,000** of funding to projects supporting people's mental health and wellbeing over the next twelve months.
- Support for local families through assisting in the relaunch of the multi-agency Local Families Forum has also continued.
- Continued to **support events and projects** through the Andover Vision and Romsey Future community partnerships e.g. The Romsey Future Vision refresh consultations and completion of the Town Mills Riverside Park.



People



- TVBC exceeded its affordable housing target for the sixth year in a row. **296** units of affordable housing were delivered in 2019/20 exceeding target by nearly **48%**.
- As a result of the ban on evictions in the private and social sector, there was a **20% reduction** in the number of households owed the Prevention Duty compared to 19/20.
- Since the start of the pandemic, **90 households** have been provided with emergency accommodation as part of the 'Everyone In' initiative. **65% of these households** have been supported to move into settled accommodation.
- Additionally, **15 new tenancies** were created with landlords through Test Valley Lettings. This initiative helps to provide accommodation for customers who may otherwise present themselves as homeless.
- Adoption of the Council's **Affordable Housing Supplementary Planning Document**, helping to decide the approach to affordable housing in the Borough.



People



- Completed delivery of the **Private Rented Sector Access Fund** project with Winchester City Council. Established a future path for the project enabling its continuation with an exclusive focus on meeting housing need in Test Valley funding through the Homelessness Grant.
- The Council was able to use a **£37K Private Rented Sector Innovation & Enforcement Grant** from central government, to commission a housing stock condition database which uses a range of data sources to inform local housing strategies and policies.
- In 2020/21, **22 Business Incentive grants** were paid out to the value of **£16,500** and **9 Independent Retailer grants** were paid out to the value of **£4,500**. The number and amount of Business Incentive grants has remained constant despite the significant effects of the pandemic upon Test Valley's business community.
- Completion of the Interim **Economic Development Strategy 2019-2023** which sets out how the authority will help support businesses, boost the economy and look to the future for its town centres.



People



- Distribution of over **1,800 discretionary grants totalling £5.3m** to support those businesses significantly impacted by the pandemic.
- Played a key role in supporting businesses and the public in respect of compliance with coronavirus regulations across the borough— so far having dealt with over **350** complaints and queries about legal compliance matters.
- Continued to work with residents to resolve nuisance complaints, including pest control matters, during the pandemic. Supporting the production and implementation of **Covid-secure working** for the Council including our corporate risk assessment.
- As part of the County Council's lateral flow testing programme, we set up and delivered a **rapid testing site** at Picket Twenty.
- Supported the NHS's **vaccine delivery programme** by facilitating the use of Crosfield Hall and the Lights as vaccination hubs. In addition provided Shepherd's Spring Lane Care Park to the DHSC for use as a **symptomatic testing centre** and home testing kit issue point.



- In June 2020 the Council approved the **climate emergency action plan** and is now working to implement the recommended actions. Two 6-month update reports on the plan have been presented to OSCOM.
- The Council appointed a Member champion for climate emergency.
- The authority's annual replacement programme saw **1,406 trees planted** across the borough by the council. There are currently 467 street trees in the establishment programme which have been planted over the last 3 years.
- Three refuse collection vehicles with electrically operated bin lifts have been delivered to TVBC. Each vehicle is expected to save around **2,000kg of carbon dioxide** per year in comparison to a vehicle with traditional diesel powered bin lifts.



The Local Environment



- All frontline waste collection services in Test Valley were maintained for residents at a time where frontline services were under additional pressure due to the pandemic.
- Achieved a recycling rate of **36.9%**
- TVBC have continued to work with Southampton Solent University to drive forward evidence led **behaviour change** in response to the opportunities presented in the government's **environment bill**.



The Local Environment



- The **Abbotswood sports site is now open**, with 2 new grass pitches and a new pavilion with community space.
- Works have progressed with the development of the **new outdoor sports hub** on the new Kings Chase development/Ganger Farm. This facility will open in the summer.
- Provided additional maintenance and management of **green space** across the borough at a time where demand increased due to the pandemic. Supporting residents to continue to have **access to green space** in a time of need.

New Project for Year 3



The delivery of the **Covid-19 Recovery Plan** has been included in the CAP for year 3. The actions fall into a number of themes:

- Ongoing work to ensure that the safety of our population and workforce are front and centre of the council's recovery work.
- Review the future of working practices for the organisation, prioritising the needs of our communities and how they can be best supported with new ways of working.
- Providing a sustainable mechanism of recovery through place-based and community focussed approach.
- Identifying opportunities to do things differently and taking an asset based approach to enable us to do this effectively.
- Adapting to the changing situation and recognising that recovery will come in multiple phases.