

PITCH BOOKING HIRE – VAT EXEMPTION

FREQUENTLY ASKED QUESTIONS

How many bookings do you have to make to get VAT Exemption?

10 or more

Can you cancel a booking within a block of 10 or more and receive a refund?

A – Yes.

However, if you cancel a date that will create a block of less than 10, for example you have 15 games booked and you cancel booking number 11 then 1 – 11 will remain with VAT Exemption but bookings 13 – 15 will get charged VAT via Invoice.

Can you cancel a booking within a block of 10 or more, receive a refund and not get charged VAT on my remaining bookings?

A – Yes.

However, there must be at least 24 hours but no more than 14 days between the bookings. For example, you have 32 bookings and cancel number 16, bookings 1 – 15 will remain with VAT Exemption and providing the gap between booking numbers 15 and 17 complies with this rule then booking numbers 17 – 30 will also remain with VAT Exemption. If the gap does not comply with HMRC rules, then VAT will be charged via invoice.

Are there any exceptions where a cancellation would be accepted without affecting our VAT exemption?

Yes, we may consider under exceptional circumstance a cancellation request from a club and issue a refund without it affecting the remainder of the block booking but this would be evaluated on a case by case basis.

If I book additional games not in a block, will they be charged with VAT?

Yes

Can I move a game to another date / time to avoid cancelling and getting charged VAT

A – Yes, providing there is availability on the same Pitch, and it is in line with HMRC's guidelines.

Q – Can I request that games cancelled by TVBC are not refunded and the money goes towards another booking?

A – No. Cancellations and refunds by TVBC are automatic, re-arranged dates of these cancellations will have to be re-booked and may incur VAT.

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