LLOYDS BANKING GROUP



#### LLOYDS BANKING GROUP -ANDOVER

Lee Parker Head of Personal Current Account Operations

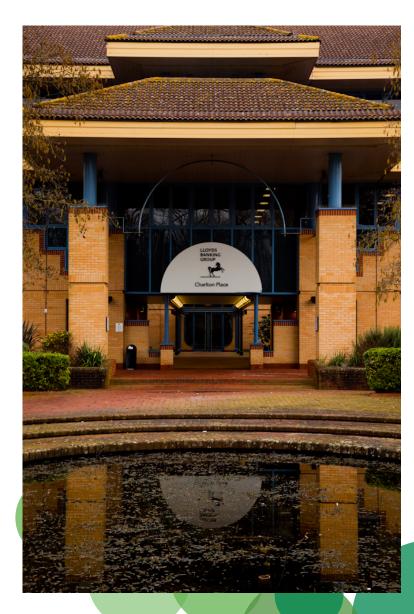
25<sup>th</sup> March 2015

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## INTRODUCTION



Lloyds Banking Group employs approximately 88,000 colleagues spread across 13 Divisions, servicing the banking needs of over 30 Million Customers through their life journey.

• Lloyds Banking Group is made up of a number of brands:



• Locally to Andover we employ over **1,000 colleagues** in roles ranging from processing a customer cheque, face to face customer transactions and various support type functions such as Risk Management, Service Excellence and Change Management.



# **MY STORY**



- I have lived in or around Andover all my life.
- I came to the Bank not knowing what my life ambitions were; no plan just one simple goal which was to earn money, spend money and have a good time in the process.
- After a year I moved from a temporary contract and was made permanent.
- At this point my manager asked me to build a development plan and look further than my short term plans.
- That plan changed my life. Over the last 11 years working with Lloyds Banking Group, my peers and my managers have invested in me and this is why I have done what I have done and I am where I am.







### WHY AM I HERE TODAY?











The youth of today will be the people who take this Bank forward

# UNLOCKING THE LOCAL TALENT POTENTIAL





# **OPPORTUNITIES IN FINANCE**





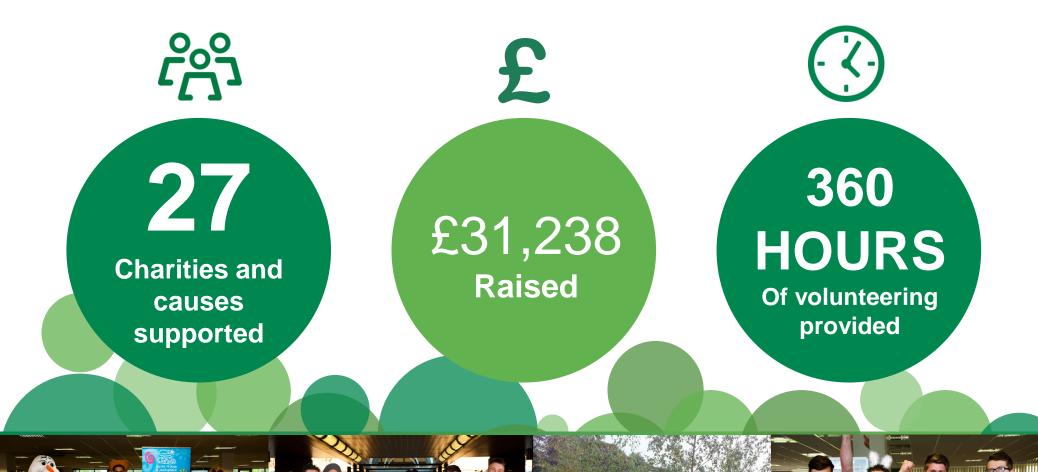
# **INVESTING IN YOUTH**

We know our people are key to us achieving our goal of being the best financial services organisation in the UK. Fully engaging colleagues and creating a working environment where everyone can feel comfortable and able to be themselves are vital to meeting our business objectives.





# LLOYDS IN THE COMMUNITY



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# THANK YOU

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