

From: [Customer Services](#)
To: [REDACTED]
Cc: [Planning Policy](#)
Subject: FW: Abbotswood Estate, Romsey
Date: 26 February 2024 10:57:36
Attachments: [Your Southern Water Complaint.msg](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
Importance: High

Good morning.

Thank you for your email.

I have forwarded this to the Planning Policy department for their information.

Kind regards

Edward Drohan

Customer Service Receptionist

Customer Service Unit

Test Valley Borough Council

Beech Hurst

Weyhill Road

Andover

SP10 3AJ



From: [REDACTED]
Sent: Saturday, February 24, 2024 5:17 PM
To: Customer Services [REDACTED]
Subject: Abbotswood Estate, Romsey
Importance: High

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Hello

Whoever receives this email, would you please forward it to the appropriate person? *Thank you in anticipation of your help.*

Having lived at the above location for 11 years now, I was delighted to hear that TVBC was holding a public meeting (at Abbotswood Community Centre) ostensibly to gather feedback from residents, to be used in considering future housing developments. Sadly I was unwell and could not attend, so I am sending this for your attention now.

There were two aspects that I wanted to raise:

1. On this estate, we have many 3- or 4-bed detached houses that have such short “drives” that they can accommodate only one car. It is no surprise that nearly all of these houses have at least two cars per family! *Most of these houses do have a garage, but hardly anybody parks one of their cars in their garage (which is used primarily as a shed/workshop).* Consequently, we have many cars parked “roadside” that cause congestion and (when often parked in breach of the highway code) they also cause potential danger – both to other drivers and ***especially*** to pedestrians.

What would be my suggested solution? Simple! Instruct the builders to move the garages further back (into the rear garden) thus allowing for longer “drives” that will accommodate two cars!

2. My second point is much more important and **very** relevant right now.

In 2023, Southern Water’s supplies to Abbotswood failed **19** times (and we have already had an incident this year)! This problem has been taken up by our local MP (Caroline Nokes) who has had and is having meetings with Lawrence Gosden (Southern Water’s CEO). Furthermore, my own contacts with Southern Water have culminated in my receiving the attached email that details (*in its attached Word file*) the local problems they are trying to solve and their estimated timescales in reaching such solutions.

To my absolute horror, I have just discovered that (*because water boards are not deemed to be “statutory consultees”*) planning authorities are **not** obligated to listen to water boards’ problems and can continue agreeing to new housing developments – *without any regard to whether water can actually be supplied!* **It seems “common sense” that TVBC ought to stop all and every new development in the Romsey area until Southern Water can fully expect to provide adequate supplies, to both existing and new housing!!!**

When you have read and understood the attached, perhaps you might agree?

Best wishes

