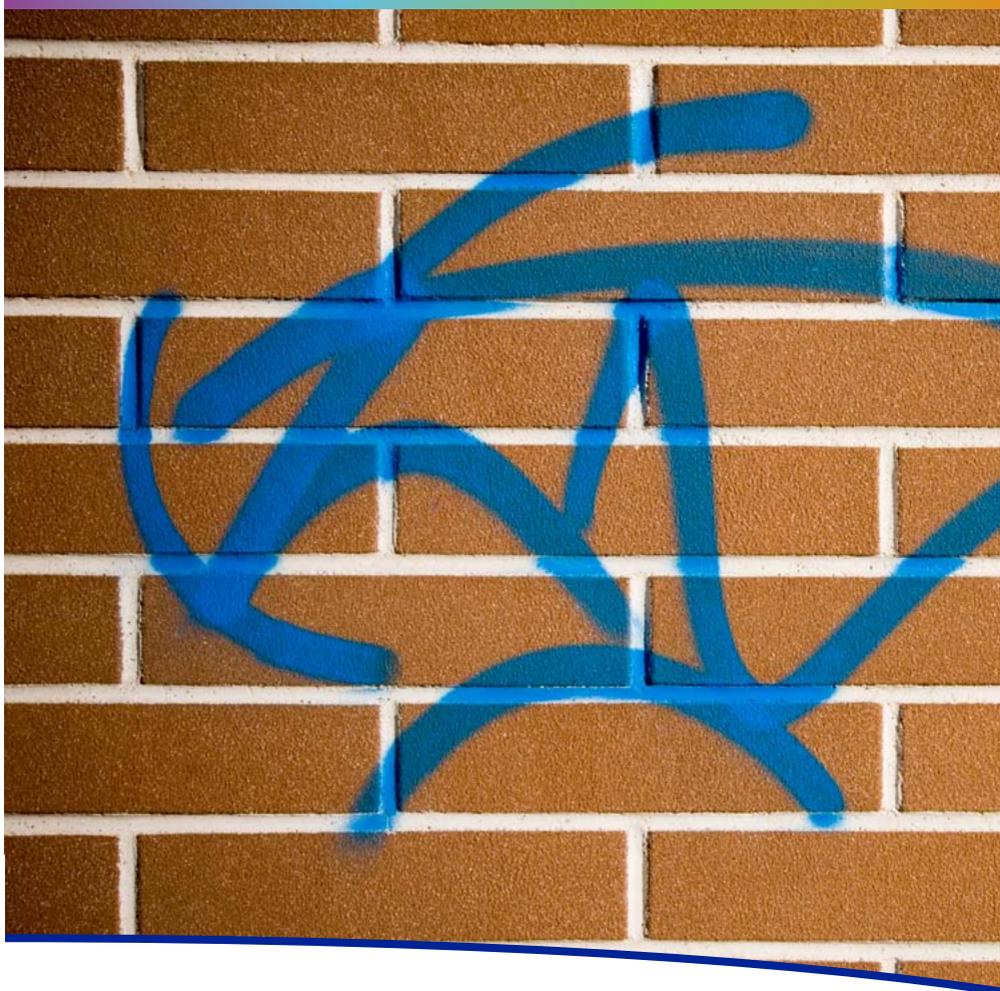


What is anti-social behaviour and how can we tackle it?



What is anti-social behaviour (ASB)?



ASB is when somebody behaves in such a way that it causes harassment, alarm or distress to others.

ASB covers a wide range of unacceptable activities including:

- graffiti
- vandalism
- noise – loud music, shouting
- harassment – bullying or intimidation
- arson
- assault
- damage to property
- dog fouling
- fly-tipping
- alcohol, drugs or substance misuse
- uncontrolled dogs
- begging
- intimidating groups taking over public places
- nuisance neighbours

Who can help tackle ASB?

Test Valley Borough Council (TVBC) and partner agencies such as the police and social landlords all have effective powers to deal with ASB.

What you can do to help tackle ASB

Report any ASB to your local ASB team. Contact details can be found on the back page. By reporting ASB, you are helping us make your community a safer place to live.

What you can expect from your local ASB team

You can expect your local ASB team to treat the problem seriously.

The ASB team will provide you with regular updates of any actions they have taken. They aim to respond within three working days to any complaint or report of ASB.

Your ASB team will treat you with dignity and respect.



How to report ASB

All criminal matters **MUST** be reported to the police. For emergencies and crimes in progress please telephone **999** or for non-urgent crime please call **101**.

To report ASB to TVBC please contact the ASB team using the details below:



Tel: 01264 368641 (Test Valley south)

Tel: 01264 368642 (Test Valley north)

Email: csafety@testvalley.gov.uk

You can also visit our website and navigate to the ASB page for an online reporting form.